<u>Training Academic Courses and Seminars</u> <u>Amani Jarrar, PhD</u>

-Lecturing in a workshop for leadership youth program, in cooperation between United Nations Leadership Academy and King Abdullah Fund for Development, 2004

- > 11 courses in French language(Cultural centre)
- > Translation (French)-(French cultural center).
- > Workflow and documentation / Management Seminar.
- Windows, WinWord systems.
- > Intelligent Information System/Management.
- Good Governance for Private Sector Development and Investment /Regional Ministerial Seminar.
- **Two courses in Spanish, 2002.**
- Comprehensive Courses in Computer Science Data Collection, Jordan Institute of Public Administration, in 1993.
- **Workshop on Management Development in Jordan, at JIPA, in 1993**
- Discover the United States "Program, the Meridian international Center, Washington D.C., July, 1994.
- Human Resources Development Program, at School of Education-The Leadership Institute-Duquesne University, Pittsburgh/182 credit hours, (20 July-26August, 1994).
- > Management of Conferences & Seminars, at JIPA, in1995.
- Training of trainers for Quality & Productivity improvement, Singapore Cooperation Program Training Awards, Ministry of Foreign Affairs, Civil Service College, Singapore, 4-15 February 2002.
- Platform Skills Training Course, Person to Person, Ministry of Foreign Affairs, 2002.
- Courses in Printing skills (Arabic & English language)-Pioneers, for Electronic Mangement, 2002.
- Seminar on Economic Negotiation skills, Embassy of France & Ministry of Foreign Affairs, ENA, 2003.
- Seminar on Leadership, UN-ILI, University-Academy of International Leadership, Amman, Jordan, 2003, (trainer).
- > ICDL, International Computer Driving License, 2003.
- > Program for Diplomatic skills, Jordan Institute of Diplomacy, years2000-2001.
- Workshop on the Structure and Management of Government Institutions for the Palestinian Authority,(UNITAR) United Nations Institute for Training & Research, on Debt, Financial Management& Public Administration Training Program,1997.
- > Advanced training in Computer & Internet, Jordan Institute for Diplomacy,

2002.

- Orientation Course for Spouses of Diplomats, Jordan Institute of Diplomacy, 2003.
- > Management Course in Information, JIPA, 2001.
- > Supervisory Course in legal affairs & Personnel, JIPA, 1997.
- The Twenty-fifth International symposium on Public Personnel Management, (IPMA) International Personnel Management Association, Paris, 2000.
- International course in public administration in French language, on human ressources and management "Gestion des Ressources humaines et management dans la fonction publique", ENA (Ecole Nationale d'administration), Paris, 2002.
- > Advanced course in Internet, Jordan Institute for Diplomacy, 2002.
- > Training course on Press in French
- Course of Security of Information systems, in Jordan Institute of Diplomacy, 2003.
- Course in (Gender Issues (, in cooperation between (UNIFEM), JOHUD, and the National Jordanian Committee for women, 2000.
- > Program for Administrative development, JIPA, 1994.
 - Training course in dealing with press and media, JIPA, 2003

-Program in consular affairs, protocol and etiquette \ institute of diplomacy, 2004

_ Program in strategic dialogue for diplomats, Royal Jordanian National Defense College, 2004

_ Program in developing creative thinking/Future for leadership training center, 2004

- La conférence internationale, mode d'emploi, centre culturel français.2004 -Capacity oriented training, JIPA, 2004

-International Protection of Human Rights workshop, De Paul University College of Law ,in cooperation with the Embassy of USA, 26-27, Feb., 2005-03-02 -ICDL, UNESCO, 2005

-An advanced course in Public Relations and conferences, diplomacy institute, 2005 -New Trends in Management & Leadership, centre for international dialogue, 2005 Workshop on (Working with the EU and the World Bank), in cooperation with ENA and the embassy of France, in Jordan Institute for Diplomacy, 2005

-Advanced Training course on (Communication & Speech Delivering), Jordan Institute of Diplomacy, 2005

- Training on Neuro – linguistic programming, centre for Consultation, University of Jordan, in 19-23 \6\2005

-WIPO national training workshop on intellectual property for diplomats, institute of diplomacy, Amman august 15 to 17, 2005

-EU Programme for project management, European Institute of Public Administration, Spain-Barcelona, 14-18 November 2005 -Conference on Excellence in government performance , Excellence inc.,in cooperation with the Prime Ministry –Office for Administrative Development , 18-19,September,2005

-Seminar on Human Rights , entitled (Droits de l Homme et Droit Humanitaire ,ENA (Ecole Nationale d Administration) ,Premier Ministre, in Institute of Diplomacy ,14-15 / 12/2005

-Training program for Commercial Attaches , in cooperation with the CBI centre in the Hague , in the institute of diplomacy,5-9/12 /2005

-Strategic Planning course, Institute of Diplomacy, 20-22/12/2005

-Security oriented program, Foreign Ministry, 5-12 / 2/2006

- Communicating with the different types of personalities , Institute of Diplomacy, 19-23/ 3/2006

-Commercial attaches follow-up CBI seminar, centre for the promotion of imports from developing countries, an agency of the Netherlands ministry of foreign affairs, April 24-28, 2006

-Diploma / Peace and Security top level seminar, the department of peace and conflict research, in Uppsala university of Sweden, SIDA, may3-12, 2006

- Conference entitled (Planning for administrative and economic development, and institutional performance), Bright Minds centre for human resources development, in 30/5-1/6/2006, Amman

- Seminaire regional (Fonction publique et gestion des resources humaines, in cooperation with the ministry of foreign affairs of France , the embassy of France , and ENA (ecole national d administration)in Paris, held in the institute of diplomacy, in 11-13/6/2006

-Seminar on (Fighting against Corruption), in cooperation with the embassy of France, and the institute of diplomacy, 2006

-Seminar on excellence in performance , in a qaba , the national centre for training , 14-16/9/2006

-Seminar on leadership for King Abdullah award for excellence and transparency ,7-11-2006

- Training oriented for the King s Abdullah II award for excellence and transparency evaluators committee ,31-10-2006

- Measuring government performance annual workshop, Prime ministry, Government Performance Directorate, 2-3 dec, 2006, Dead Sea, Jordan -Training courses in King Abdullah II s excellence award (the five standards: leadership, human resources, processes reengineering, finance, and information – knowledge), national training center, 2006-2007

- Training program in (Processes management, and clients services), King Abdullah II s award for excellence, 2007

- Training program in (communication and knowledge administration), King Abdullah II s award for excellence, 2007

- Training program in (career and job planning), King Abdullah II s award for excellence, 2007

- Training program in (strategy evaluation, and crises management), King Abdullah II s award for excellence, 2007

- Training program in (performance budget programs), King Abdullah II s award for excellence, 2007

- Advanced Interpersonal Communication, AlQuds College, Thomson NETG, 2007.

- Balanced Scorecard: Corporate Strategy, AlQuds College, Thomson NETG, 2007.
- Business Writing The Fundamentals, AlQuds College, Thomson NETG, 2007.
- Business Writing Writing Effective Proposals , AlQuds College, Thomson NETG , 2007 .

- Career Development: Excelling in your Career, AlQuds College, Thomson NETG, 2007.

- Change Management: Managing Change, AlQuds College, Thomson NETG, 2007.

- Communicating with Difficult People: With your Manager, AlQuds College, Thomson NETG, 2007.

- Communicating with Difficult People: With your difficult employees, AlQuds College, Thomson NETG, 2007.

- Conducting Meetings: Managing a Meeting, AlQuds College, Thomson NETG, 2007.

- Employee Performance : Resolving Conflict , AlQuds College, Thomson NETG , 2007 .

- Creativity and Innovation : Thinking Creatively , AlQuds College, Thomson NETG , 2007 .

- Decision Making and Problem Solving Fundamentals, AlQuds College, Thomson NETG , 2007 .

-Developing critical thinking skills, AlQuds College, Thomson NETG, 2007.

- Effective Presentations : Presentation, AlQuds College, Thomson NETG, 2007.

- E-Learning Essentials :E-Learning and Successful Strategy , AlQuds College, Thomson NETG , 2007 .

- Emotional Intelligence : Development Emotional Intelligence Skills , AlQuds College, Thomson NETG , 2007 .

- Essentials of Management : Negotiation Skills , AlQuds College, Thomson NETG , 2007 .

- Managing Business Risk : Developing a Risk Management Plan , AlQuds College, Thomson NETG , 2007 .

-Managing change :managing yourself through change , AlQuds College, Thomson NETG , 2007 .

- Managing Performance : The Performance Appraisal Process , AlQuds College, Thomson NETG , 2007 .

- Negotiating : Advanced Negotiating Tactics , AlQuds College, Thomson NETG , 2007 .

-Organizational Behavior : Organizational Group Dynamics , AlQuds College, Thomson NETG , 2007 .

- Organizational Crisis Management : Managing a Crisis , AlQuds College, Thomson NETG , 2007

- Organizational Skills : Time Management , AlQuds College, Thomson NETG , 2007 .

- Self Development : Balancing Your Personal and Professional Life , AlQuds College, Thomson NETG , 2007 .

- Self –development : Positively Influencing Others , AlQuds College, Thomson NETG , 2007 .

- Strategic Management : Analyzing Strategic Options , AlQuds College, Thomson NETG , 2007 .

- Stress Management : Fundamentals for managers , AlQuds College, Thomson NETG , 2007 .

- Stress Management : Fundamentals for Employees , AlQuds College, Thomson NETG , 2007 .

- Time Management : Overcoming Time Management Challenges , AlQuds College, Thomson NETG , 2007 .

-Risk Management seminar, ENA, Institute of Diplomacy, 24-25\2\2008
-Strategic planning for leaders, foreign ministry, institute of diplomacy, 2008
-King Abdullah II award for Excellency and transparency follow -up programs, the five standards (leadership, operations, personnel, financial, information), National Center for Training, 2008

-Strategic planning for top management in foreign ministry , institute of diplomacy , 12 hours, April 2008

-(Approved Mentor) for King Abdullah II award for excellence and transparency in Government , King Abdullah II center for Excellence , 26 June ,2008

-Microsoft project 2007, falcons for training , 15 hours , Foreign Ministry, 2008 -Microsoft Visio, falcons for training, 15 hours , Foreign Ministry, 2008-07-09

-Certificat de Spécialité , (La Corruption : réalités économiques et moyens de lutte), ENA (Ecole Nationale d administration), paris, 9 june -4 July , 2008 (in French) -Emotional intelligence program , Winners training center , 13-15 June ,2008-07-29 -Certified assessor program. King Abdullah II Award for Excellence centre , 20-23 July ,2008

-Leadership & Change Management course, ENA ,Institute of Diplomacy,17-19 Nov.2008

- Total Quality Management , Riyada for Best Practices , Ministry of Foreign Affairs ,6-9/4/2009

-General Comprehensive Translation ,The German –Jordanian University ,Abu-Ghazaleh International Translation,13-4 till 7-5-2009,Ministry of Foreign Affairs -Self ,time & work stress management program , Royal Scientific Society, 10-18/5/2009

-Civil Service –statute , systems and philosophy ,National Training Centre , 20-31/5/2009

-Queen Rania Award for Educational Excellence Assessors training , June ,2009 -Advanced translation course , Abu-Ghazaleh International Translation, Ministry of Foreign Affairs ,

8-18/6/2009

-SPSS course , STT training centre , Ministry of Foreign Affairs , June , 2009 -Performance Management Methods ,Riyada for Best Practice, Ministry of Foreign Affairs , June , 2009

- Training workshops in Queen Rania Award assessor committee for Excellence in education ,2009
- Advanced Vocabulary Building Translation Course ,the German –Jordanian university / Talal Abu –Ghazaleh college of Business ,20 training hours , 10-23/6/2009,Ministry of Foreign Affairs
- Workshop on Infusing Critical and Creative Thinking into Content Instruction ,18-21 January 2010, The National Center for Teaching Thinking ,USA ,held at Petra university
- Training workshops in Queen Rania Award assessor committee for Excellence in Education, 2010